



Performing Delphi MyFi XM2GO Hard Reset

This guide shows how to perform a hard reset on the device.

Written By: Aubrey





TOOLS:

- [Paper Clip](#) (1)
-

Step 1 — Removing Delphi MyFi XM2GO Battery Cover



- Flip the Delphi MyFi XM2GO Device on its back to start the cover-removal process.
- The back cover is the access point for the user-removable battery. Removing the back cover also gives the user access to the hard-reset button.

Step 2



- Locate the large button on the top back of the device. This button is used to release the latch holding the sliding back cover in place.
- Press this button at the top while making a firm grip on the battery cover.
- As the button is pressed, move the cover towards the bottom of the device while applying moderate pressure to the cover.
- Be careful to not press down too hard on the battery cover as it is made of plastic.
- The battery removal tab may pop up during the cover removal process.

Step 3



- After the cover is removed, the white Lithium Ion battery is visible.

Step 4 — Removing Delphi MyFi XM2GO Battery



- Removing the back cover allows access to the user-removable battery.
- Should the battery need to be replaced or swapped, following these steps will aid in the process.
- The battery comes from the manufacturer with a pull tab with a web address printed on it to direct the user in purchasing a new battery.
- Holding the device, grab the tab with thumb and index figure.

Step 5



- Pull down on the tab so that the battery block moves a few millimeters towards the bottom of the device.
- The battery will move parallel to the back of the device while a latch at the top is freed with the downward motion.
- There is a pivot point at the bottom of the battery where the contacts connect to the battery.
- After the latch at the top is disengaged, pivot the battery away from the back and the battery will be free.

Step 6



- With the battery removed, the back of the device reveals more information about the product.

Step 7 — Performing Delphi MyFi XM2GO Hard Reset



- After removing the battery cover and battery, locate the reset (indicated by arrow).

Step 8



- ⚠ Unbend the paper clip, making it straight. CAUTION: The ends may be sharp.
- Carefully insert one end of the paper clip into the hole to reset the device.

To reassemble your device, follow these instructions in reverse order.

